



FOR IMMEDIATE RELEASE

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Department of Labor & Industry Announces Improved PA CareerLink® System will Better Serve Pennsylvania Job Seekers and Employers

Harrisburg, PA – Department of Labor & Industry (L&I) Secretary Jerry Oleksiak today announced enhancements to the PA CareerLink® system that will result in an effective one-stop shop for Pennsylvania job seekers and employers.

“I continually see firsthand the positive results that growing employers can attain when partnering with PA CareerLink® to connect with a well-skilled workforce,” said Secretary Oleksiak. “Governor Tom Wolf recognizes the importance of partnerships between state agencies and workforce development professionals to achieve this goal, and that’s why L&I is focusing on customer-based enhancements to the PA CareerLink® system.”

PA CareerLink® is relaunching as a partner of the American Job Center® network, which will result in an improved one-stop shop for job seekers and employers. To streamline services and offer a true customer-centered approach, L&I is aligning the online job matching system to PA CareerLink® physical locations to assist both job seekers and employers in identifying and accessing the many employment and training services offered by L&I. Some brick and mortar services will now be available online, saving time for customers.

Current and future enhancements to the system include:

- Better matching of employers with individuals who have specific skill sets;
- Improved job seeker control over who views their resume;
- Online referral system to better connect customers to community support services;
- Increased sharing across state agencies to streamline services;
- More job postings; and
- Increased vetting capabilities for posted jobs.

Customers will also be able to share their experiences with L&I via the upgraded pacareerlink.pa.gov website beginning August 10.

CareerLink® staff and partners are also undergoing customer service training to ensure that all customers receive exceptional service in their job-seeking and hiring needs.

“The Wolf Administration is focused on providing the job skills that Pennsylvanians need to obtain new jobs or change careers, and assisting employers in hiring the skilled workforce they need to stay competitive in a 21st century economy,” said Lehigh Valley Workforce

Development Board Executive Director Nancy Dischinat. “The administration’s workforce development initiatives are positively impacting local regions and allowing area employers the opportunity to develop talent pipelines, create apprenticeships, and upskill their existing workforce.”

Governor Wolf understands that Pennsylvania’s businesses are expanding and need skilled workers, and that workers want the education and training to get today’s in-demand jobs. The governor’s PAsmart initiative is a new way to invest in people and business to create and expand innovative job training in STEM, computer science, apprenticeships, and other programs so workers get the skills that businesses need to compete in the global economy.

For more information about pursuing an education and career in Pennsylvania at any stage of life, visit [PAsmart](#).

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